



MINUTES OF THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Sachi A. Hamai, Executive Officer-  
Clerk of the Board of Supervisors  
383 Kenneth Hahn Hall of Administration  
Los Angeles, California 90012

At its meeting held February 10, 2009, the Board took the following action:

33-A

The following statement was entered into the record for Supervisor Molina:

“Since its launch in 2005, the Los Angeles County ‘211 LA County’ Information Line connects individuals with vital resources in their community, helping approximately one million callers access information and obtain referrals for municipal, health, and social services in their communities. Through their agreement with Los Angeles County, trained specialists assess callers’ needs, refer callers to appropriate resources; they provide services 24 hours a day, seven days per week, including multilingual capabilities at no cost to the individuals.

“The ‘211 LA County’ strengthens the socioeconomic health of County residents by providing thousands of referrals each year to a broad range of health care services available to low-income families, such as prenatal care, immunizations, dental care, health education, health screening, rehabilitation, treatment for substance abuse, health insurance, and much more; as well as identifying to callers the location of nearby clinics and hospitals. Linking families to key public benefits such as emergency shelters, financial assistance, foreclosure assistance, childcare subsidies, earned income tax credits, and food stamps is another vital service of ‘211 LA County’. Since 2005, ‘211 LA County’ specialists connected over 45,345 callers to programs and services that provide employment training, ongoing education opportunities, job search and job placement assistance; they referred approximately 78,516 callers with elder abuse concerns; they fielded over 1,481 Safely Surrendered Baby calls, and connected 36,440 individuals to the Earned Income Tax Credit (EITC) services; and close to 282,175 families were linked to emergency food and shelter.”

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33-A (Continued)

Arnold Sachs addressed the Board.

After discussion, on motion of Supervisor Molina, seconded by Supervisor Ridley-Thomas, unanimously carried, the Board proclaimed February 11, 2009, as "211 LA County Day" throughout the County of Los Angeles.

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Copies distributed:

- Each Supervisor
- Chief Executive Officer
- County Counsel
- Director of Children and Family Services
- Director of Public Social Services